

MOTORHOME HIRE INFORMATION AND CHECKLIST

1. BOOKING

Click the **'Book Online'** button, or the **'Enquire'** link located at the bottom of each vehicle page.

This takes you to the [quote form](#). Scroll down to see availability calendars, greyed out dates are already taken.

Select dates and times (10am to 5pm). Click **'Get A Quote Now'**. Available motorhomes will be displayed with quote.

Click the **'Continue'** button next to your choice, add any extras required, final price is displayed at the bottom.

To book, click **'Continue'**. Complete the details section with the **main driver's details**.

Dates will be secure and removed from availability when the £315 booking deposit has cleared.

6 weeks prior to travel invoice issued for balance and should be settled immediately. Booking within the 6 week period an invoice for the balance will be issued usually straight away, or within a few days.

2. DOCUMENTS please ensure you will be able to provide these

During 4 weeks leading up to hire the following information, required by the insurance company, will be requested:

- Completion of [driver submission form](#): **One form is required for each driver**. A security code will be sent to you by email for the first field entitled 'check code from email'.
 - **2 recent utility bills no older than 90 DAYS** either scanned and emailed, or submitted via upload facility on driver submission form. **Accepted bills:** Gas, Electricity, Water, Council Tax, Home Phone / Broadband, Bank Statement, HMRC Document. *DATE, NAME, AND ADDRESS ON UTILITIES SHOULD BE CLEAR TO READ AND MUST EXACTLY MATCH NAME AND ADDRESS ON DRIVING LICENCE OR THEY WILL NOT BE ACCEPTED AS PROOF OF ADDRESS.*
 - Enter [DVLA licence check code](#) into relevant box, and last 8 digits of driving licence ignoring the last two numbers after the space – they are not part of the driving licence number.
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3. DAMAGES DEPOSIT

One week prior to travel the damages deposit £550 will be requested. This is refundable subject to satisfactory inspection of returned vehicle, see terms & conditions. PayPal is used to hold the deposit. If you do not have a PayPal account it allows payment with debit / credit card as a guest user.

Penalty points on driving licence may increase the deposit, please [ask for a quote](#) before booking.

4. HIRE PERIOD

COLLECTIONS are from secure storage depot: [Trent Lane, DE73 8BT](#).

Allow one hour for the handover – this can be reduced with some prior knowledge and understanding of the motorhomes' facilities and functions by watching videos on the DMH website. Links to videos at bottom.

Image and address on driving licence(s) will be photographed and address checked against other documents.

One vehicle can be stored at the depot free of charge if required.

During Holiday

If unsure about anything, refer to user manual supplied and information videos on website.

Call us for assistance if required 0800 6444 199 up to 10pm.

Report any faults or damages as soon as they occur 0800 6444 199 this helps us prepare for repairs before next hire.

RETURNS

Motorhome should be in a clean and tidy state, with grey water tank and toilet cassette **empty**, habitation electrics and gas turned off at all points, water taps closed and some water remaining in fresh water tank.

5. DAMAGES DEPOSIT REFUND

Post hire procedure and checks carried out. End of hire statement issued setting out deductions, if applicable.

Balance of damages deposit refunded within 7 days of end of hire.

[DMH Ts & Cs](#)

[LARA VIDEOS](#)

[LUKA VIDEOS](#)

[LIBBY VIDEOS](#)

[FAQ](#)

Hyperlinks not working? Hold CTRL button then CLICK.